

SHIZMO COOKIE POLICY

1. Cookie Policy

This Cookie Policy (hereinafter referred to as the "Policy") belongs to GM Yazılım Anonim Şirketi ("Shizmo") **on behalf of Shizmo** and contains explanations regarding the use of cookies. By using our site, you consent to the use of cookies as specified in this Policy.

1.1. What is a Cookie?

Cookies are small files that can contain data in name-value format on the visitor's device when a website is visited. These files can be interpreted by browsers and servers that can access them, and in this way, various information can be obtained about the device on which the visit to the website is made and therefore about the relevant user.

1.2. For what purpose are cookies used?

Cookies are used for many different purposes. Cookies are mainly used for the following purposes:

- Proper functioning of the website
- Providing a more personalised and engaging experience for visitors
- Developing and optimising the website and
- Remembering visitors' preferences (e.g. information you entered when logging in to Shizmo, language preference, basket information and other preferences)

1.3. Types of Cookies

Cookie Type	Description
Session Cookies	<p>Refers to temporary cookies that are kept on your devices until you leave the website. These cookies are there for a better site experience.</p> <p>Session cookies persist as long as the user keeps the session open. We delete these cookies when the user leaves the session.</p> <p>Cookies such as filtering options, additions to the basket without logging in are kept.</p> <p>We do not pass these cookies on to anyone.</p>
Mandatory Cookies	<p>These are cookies that must be used in order for the website to function properly and for users to benefit from the services and navigation features offered on the site.</p> <p>It is stored for a maximum of 2 years until you delete it.</p> <p>These cookies are needed to protect the system from fake systems. It is necessary for better management of the site.</p> <p>It includes information such as the session duration of visitors, how they switch from pages, and the buttons they touch.</p> <p>We do not transfer these cookies to anyone.</p>

Cookie Type	Description
Functional and Analytical Cookies	<p>These are cookies that contain data about remembering your preferences and using the website effectively. Due to their nature, cookies of this type may contain your personal data. For example; cookies that save your language preference on our website are functional cookies.</p> <p>It is stored for a maximum of 2 years until you delete it.</p> <p>We do not share these cookies with anyone.</p>
Persistent Cookies	<p>Cookies that persist on the person's computer until a certain date or until they are deleted by the visitor. These cookies are mostly used to measure the website movements and preferences of visitors.</p> <p>In accordance with the GDPR, we keep and delete these cookies for 12 months.</p>

2. Our Cookie Policies

2.1. Who Sends Cookies within the Scope of Use of Shizmo and How?

Cookies;

1. By Shizmo and/or,
2. If some content such as videos or photos are provided on the visited page, by third parties and through the communication established between the browser (Google Chrome, Mozilla, etc.) on your device during your browsing and the servers
3. Cookies processed through services such as Google Analytics etc. are sent.

2.2. Our Use of Cookie Information We Receive from Your Device

Cookies;

- o Your browsing and usage preferences during your visit to Shizmo,
- o It helps to remember information about your preferences.

In addition, we use the articles, news and content on Shizmo for statistical purposes by anonymising the frequency of clicks and usage data regarding the pages visited during your visits to the content in other tabs.

We do not use cookie data to access your personal identity. Shizmo processes your cookies in accordance with the KVKK No. 6698 and GDPR and in accordance with the "Shizmo Privacy Policy, Clarification Text and Explicit Consent Text".

• 2.3. How Do I Control Cookies?

You do not have to accept cookies to use Shizmo, but this may reduce the quality of your user experience.

For detailed information about your browser's settings regarding cookies:

- o [Firefox](#) > Settings > Privacy and Security > Cookies
- o [Chrome](#) > Settings > Privacy and Security > Cookies
- o [Safari](#) > Settings > Privacy and Security > Cookies

- Brave > Settings > Privacy and Security > Cookies
- Opera > Settings > Privacy and Security > Cookies

You can delete Cookies with the necessary settings from internet browsers.

3. Which Types Do We Use?

We use four types of cookies across our sites: session cookies, compulsory cookies, functional and analytics cookies and persistent cookies. Session cookies are temporary cookies and are only valid until you close your browser. Persistent cookies remain on your hard drive until you delete them or until they expire (how long they remain on your device will depend on their "lifetime").

Shizmo uses Google Analytics, a web analytics service provided by Google, Inc. ("Google"). Google Analytics uses cookies to analyse how users use the website, mobile application and/or mobile site with statistical information/reports.

3.1. Third Party Cookies

We may allow our business partners, advertising platforms, social media platforms and service providers that provide analytical information collection services, which are used throughout our site, to save cookies on your devices for us when you visit our sites in order to provide their services. For more information about these cookies and detailed information on how to control these cookies, please review the privacy policies or cookie policies of these third party organisations and institutions.

4. Your Rights Regarding the Protection of Your Personal Data

In accordance with Art. 15 GDPR and Art. 11 KVKK regarding your personal data;

The data subject has the right to verify with the controller whether personal data concerning him/her are being processed and, in the event of processing, to request access to personal data and the following information

- (a) the purposes of processing;
- (b) the categories of personal data concerned;
- (c) the recipients or categories of recipients to whom the personal data have been or will be disclosed, in particular recipients in third countries or international organisations;
- (d) where possible, the period foreseen for the retention of personal data or, where that is not possible, the criteria used for the purpose of determining that period;
- (e) the existence of the right to request the controller to rectify or erase personal data

concerning the data subject or to restrict the processing of such data, or to object to such processing;

(f) the right to lodge a complaint with a supervisory authority;

(g) if the personal data are not obtained from the data subject, available information on the sources of such data;

(h) the existence of automated decision-making referred to in Article 22(1) and (4), including profiling, and, at least in those cases, meaningful information on the reasoning carried out, as well as on the significance for the data subject of the processing concerned and objections to the envisaged consequences.

(i) Requesting information if your personal data has been processed,

(i) You have the right to demand compensation for damages in case you suffer damage due to unlawful processing of your personal data.

2. If personal data are transferred to a third country or an international organisation, the data subject has the right to be informed of the appropriate safeguards in accordance with Article 46 GDPR in connection with the transfer.

You can send us your request to exercise these rights in writing or, if a separate method is determined by the European Data Protection Board / Personal Data Protection Board, in accordance with this method.

"0090 (551) 254 53 30" **telephone**, "Kultur Mahallesi Ahmet Adnan Saygun Caddesi No:41 Erdem Apartmani Daire 4 Besiktas İstanbul 34340" address **or support@shizmo.com**

Legal Obligations

Legal obligations within the scope of protection and processing of personal data as a data controller in accordance with KVKK are listed below:

Our obligation to inform

When collecting personal data as a data controller;

- The purpose for which your personal data will be processed,
- Information about our identity and, if applicable, the identity of our representative,
- To whom and for what purpose your processed personal data may be transferred,
- Our method of collecting data and legal grounds,
- We have the obligation to inform the Relevant Person about the rights arising from the law.

As Shizmo, we take care that this policy, which is open to the public, is clear, understandable and easily accessible.

Our obligation to ensure data security:

As a data controller, we take the administrative and technical measures stipulated in the legislation to ensure the security of personal data within our organisation. The obligations and measures taken regarding data security are detailed in this Policy. In this context, Shizmo;

It performs the necessary antivirus and other malware protection,

It cooperates with the company that provides server security in a way to provide optimum security,

3. acts with companies and individuals who will pay attention to security in their contacts and co-operations,

It endeavours to take legal and administrative measures in its relations with both employees and third parties.

4.2. Evaluation of the Application

Requests regarding personal data shall be finalised free of charge as soon as possible and within **30 (thirty) days at the latest**, depending on the nature of the request. However, if the transaction requires an additional cost, a fee determined by the PDP Board may be charged.

Additional information and documents may be requested during the application or during the evaluation of the application.

If the request is accepted, the relevant procedure is applied and notification is made in writing or electronically. If the request is rejected, the applicant is notified in writing or electronically by explaining the reason.

5. Right of complaint to the Personal Data Protection Board:

In cases where the application is rejected, the response to the application is found insufficient or the response is not given in due time; the applicant has the right to file a complaint to **the PDP Board** or the **European Data Protection Authority** within 30 (thirty) days from the date of learning the response and in any case within 60 (sixty) days from the date of application.

6. Publication and Storage of the Document

This Policy is kept in two different media, printed paper and electronic media. The current version of the documents is available on the corporate portal and website.

7. Renewal

This Policy is reviewed at least once a year and updated if necessary.